IHS Markit®

RoadshowAccess System Requirements

Overview

The purpose of this document is to describe the hardware and software functioning and non-functioning system requirements for RoadshowAccess.

Hardware Requirements: Desktop

Component	Minimal Requirement	Optimal Requirement
Operating System	Windows 8.1	Windows 10/ Mac OSX
Screen Resolution	1280 x 1024	1920 x 1080
Memory	4GB	8GB or higher
CPU	Core i5	Core i7 or higher
Additional		

Hardware Requirements: Mobile

Component	Minimal Requirement	Optimal Requirement
Operating System	iPhone (iOS 7 or higher)	iPad (iOS 7 or higher)

System Requirements

Browser Requirements

Chrome
Latest

The above browser and version are certified and fully support RSA.

Internet Explorer & Firefox
Version 11　　　　　　　**Latest**

The above browser and version will allow users to access the application and its basic functionalities. However, IHS Markit will not guarantee that advance functionality or non-functioning requirements such as those relating to performance will be met in the application using this browser/version.

Use of any browser/version not mentioned in the Certified and Supported lists may cause users issues with accessing the application

Popup Blockers

RoadshowAccess uses popups when access the prospectus / POS download. As such, please ensure your browser allows popups from roadshowaccess.com / roadshowaccessretail.com. See appendix B on how to add this.

Other Software Requirements

Adobe Flash Player
Internet Explorer version 8

To download the most recent version, please go to http://get.adobe.com/flashplayer/. For devices that do not support Flash (iOS) an HTML5 player will be used

PDF Document Reader

For some documents, a PDF reader (such as Adobe Acrobat or similar) is required. To download Adobe PDF reader, please go to http://get.adobe.com/reader/

The above application is required for users to access certain pages of the product.

Whitelisted URLs

The following sites need to be whitelisted to ensure access pf RSA.

roadshowaccess.com

roadshowaccessretail.com

content.cdn.ipreo.com

*.knowledgevision.com

In order to access RoadshowAccess from behind a corporate firewall the above sites will need to be allowed. Please contact your firm's helpdesk / networking team for confirmation.
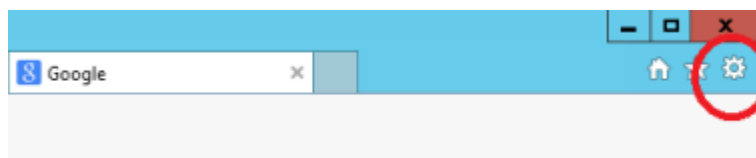
Appendices

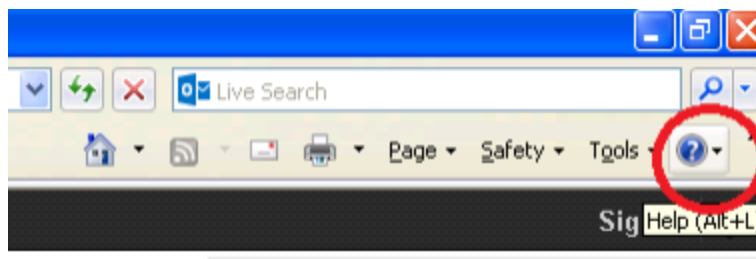## Appendix A: How to find Operating System and IE Browser versions

Internet Explorer

Either the 'Tool' Icon or the 'Help' icon on the top right and select 'About Internet Explorer' from the drop down menu.

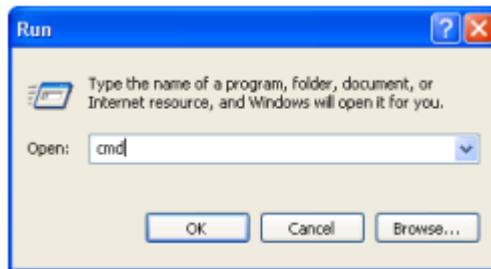**Tool Icon** (IE 10, 11):

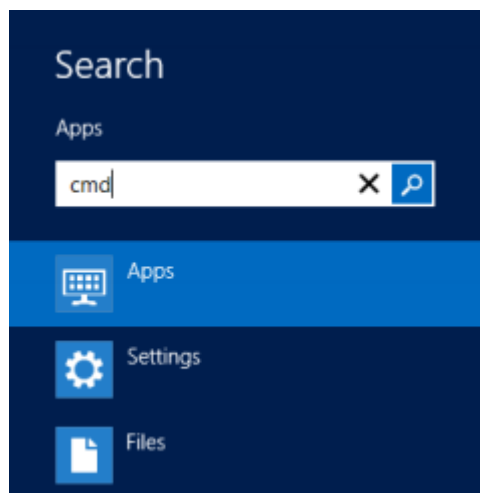**Help Icon** (Earlier IE versions):

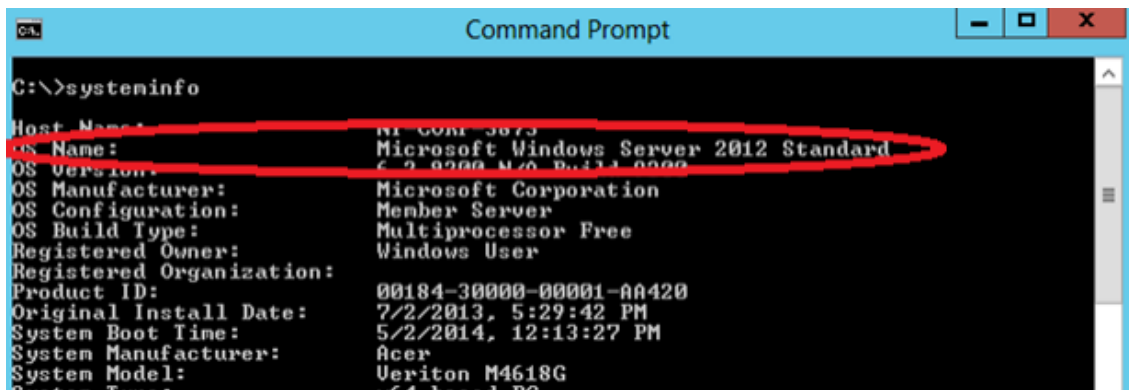
Drop down menu:
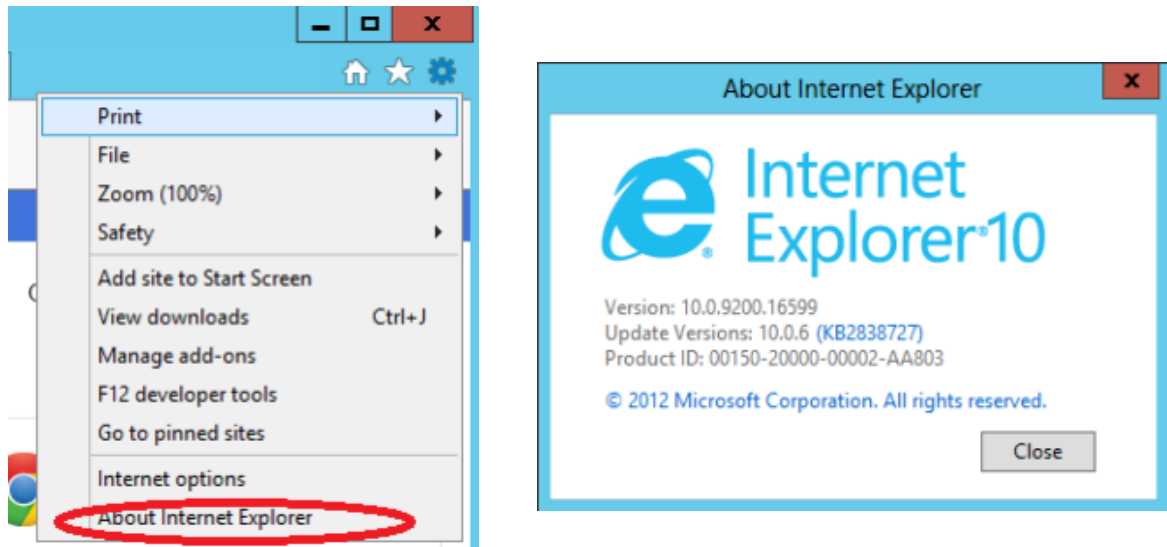
Windows

To run a command windows please click start -> run -> type cmd (earlier versions):

OR hover over the top right corner of the screen, click the search icon and type cmd:

In the command window type systeminfo and read the OS Name output:

Appendix B: How to Enable Popup Windows from Roadshow Access

Internet Explorer

- [Microsoft Support: How to Turn Internet Explorer Pop-up Blocker On/Off](#)
- [Microsoft Support: Change Security and Privacy Settings for Internet Explorer](#)

Chrome

- [Google Support: Manage Pop-ups in Google Chrome](#)

Firefox

- [Firefox Support: Pop-up Blocker Settings](#)

Safari

- [Apple Support: Blocking Pop-ups](#)